

TELWARE CORPORATION

ONE COMPANY. ONE CALL.

TelWare Corporation offers a FREE communications consultation to all new customers. As a premier technology service provider, TelWare is uniquely positioned to help navigate the maze of voice and data options available.

Since 1984, TelWare has helped thousand of customers make the right decisions with technology. With over \$3 billion in sales, we have the experience and vision to navigate changing technology.

We burn the midnight oil so you don't have to.

- Experience, Vision, Agility & Value
- Commitment to Quality



05.29.20

ROBUST UNIFIED SYSTEM

FEATURES

- ✓ ACD Call Center
- ✓ Auto Attendant
- ✓ Blacklists
- ✓ Call Details Records
- ✓ Caller ID
- ✓ Call Forwarding
- ✓ Call Monitoring
- ✓ Call Recording
- ✓ Call Parking
- ✓ Cell Phone Extensions
- ✓ Chat Messaging
- ✓ Conference Bridge
- ✓ Dial-by-name directory
- ✓ Easy Management
- ✓ External Call Transfers
- ✓ Interactive Voice Response
- ✓ Integrated Apps for Phones
- ✓ Laptops and Tablets
- ✓ Mobility Solutions
- ✓ Multifactor Authentication
- ✓ Multi-location Support
- ✓ Music on Hold
- ✓ Presence Detection
- ✓ Ring Groups/Hunt Groups
- ✓ Single Sign-On
- ✓ Situational Call Forward
- ✓ SMS / MMS / Text Messaging
- ✓ Speech to Text
- ✓ Three-Way Calling
- ✓ Web Browser Click to Dial
- ✓ Web Conferencing
- ✓ WebRTC Integration
- ✓ Video Conference
- ✓ Voicemail to Email
- ✓ Voicemail Transcriptions



FOR MORE INFO ABOUT A UNIFIED BUSINESS SOLUTION
CONTACT YOUR SALES REP



06.09.20