



AVAYA IP OFFICE

Simplify the way communications and collaboration works at your business. Move

from being just connected to being truly productive, with tools that let your people take an active role in creating value, delighting customers and engaging colleagues in interactions that deliver meaningful results.

Key Capabilities at a Glance



Flexible Deployment: In the cloud, on premise or hybrid deployments are all supported with IP Office along with the ability to migrate from one to the other when the time is right for you.



Out-of-the-box applications integration: Embed communications in the applications you already have: Salesforce, Google, Microsoft Office 365 and Skype for Business.



All-in-one Communications and Collaboration: The Avaya Equinox experience provides a single app for voice, video, messaging, conferencing and calendar and keeps employees productive on any device, from any location.



Distinctive Customer Contact: IP Office offers integrated voice, web chat, e-mail, FAX and reporting capabilities that allow even the smallest contact center to support sophisticated and satisfying customer interactions.



Cost saving applications: built-in audio and video conferencing, Bring Your Own Device (BYOD), and voice and instant messaging streamline support and reduce monthly costs.



Piece of Mind: Highly reliable and secure, IP Office reduces security threats, toll-fraud, and down-time through a hardened architecture that has been proven in more than 635,000 businesses.



Complete mobility solutions: Whether your employees are on the road, working remotely, or just at a different location, IP Office's intuitive tools and apps keeps them engaged, productive and reachable.



Scalability (5 to 3,000 Users): Avaya IP Office grows with you as your business accelerates. Support up to 3,000 users at up to 150 networked sites.