

# BUSINESS TEXTING



## MOVE WITH PROGRESS

Keep the business conversation flowing with Business Texting. Whether on a customer site visit or working at home, your employees are able to receive text and answer from their personal device.

Today's customers are on the go and like to communicate their preferred way. Luckily, text messaging is no longer exclusive to cell phones. Now you can use your business phone number to send and receive text messages (SMS) with Business Mobile. After all, sometimes phone calls aren't ideal at certain times, and customers need immediate written responses. Your company can set up appointments, schedule meetings, and chat whenever needed - without giving out a personal number.

Adding SMS to your call center's phone number makes sure you never miss a beat. Adding SMS to your main telephone number is easy. Like a phone queue, SMS messages can be routed to available agents.

Keep business moving and progressing.



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