

OUR PROCESS

TelWare works with you directly to meet your needs. Whether you are looking for a simple solution for your small business, complex solution for a call-center environment or a multi-site enterprise solution, our project management team will bring your vision to fruition. The team takes special care to collect the information needed to create a positive, personalized experience. We evaluate the system and equipment you have, identify the system you need, and delineate how old and new can be successfully integrated to save costs while meeting your business's specifications. Essentially, we make sure you get what you love – and love what you get.

We offer all customers a key contact person to guide you through the design and installation process from start to finish, ensuring the system that goes live on completion day meets all your business objectives. Dealing with one key person who is fully involved in your installation is vital for simplifying lines of communication and assuring a successful project execution. We will be on hand to offer expert advice whenever you need it.



EVERY STEP OF THE WAY

TelWare can provide support for every step of your IT project, including planning, installation and user training. We can provide local/long-distance voice services and Internet data services. We can assist your IT department with your data network, or become your IT department. TelWare can integrate all forms of communication, including phone, voicemail, email, mobile devices, and databases.

OUR COMMITMENT TO YOU

One of our greatest values is our commitment to product quality and customer satisfaction. As a leading managed-service provider, we develop partnerships based on collaboration communication, and results in order to design solutions that meet the customer's specific needs.

