

SINCE 1984

TelWare has helped thousands of customers make the right decisions with technology.

EVERY STEP OF THE WAY

TelWare can provide support for every step of your IT project, including planning, installation and user training. We can provide local/long-distance voice services and Internet data services. We can assist your IT department with your data network, or become your IT department. TelWare can integrate all forms of communication, including phone, voicemail, email, mobile devices, and databases.

OUR COMMITMENT TO YOU

One of our greatest values is our commitment to product quality and customer satisfaction. As a leading managed-service provider, we develop partnerships based on collaboration communication, and results in order to design solutions that meet the customer's specific needs.

"Everyone at TelWare is so responsive and helpful. It doesn't matter how big or small our requests, TelWare is always there to help right when we need it. Thanks!"

- Carolyn Kirkley
IT Coordinator, Foundation of Shalom Park



OUR PROCESS

TelWare works with you directly to meet your needs. Whether you are looking for a simple solution for your small business, complex solution for a call-center environment or a multi-site enterprise solution, our project management team will bring your vision to fruition. The team takes special care to collect the information needed to create a positive, personalized experience. We evaluate the system and equipment you have, identify the system you need, and delineate how old and new can be successfully integrated to save costs while meeting your business's specifications. Essentially, we make sure you get what you love – and love what you get.

We offer all customers a key contact person to guide you through the design and installation process from start to finish, ensuring the system that goes live on completion day meets all your business objectives. Dealing with one key person who is fully involved in your installation is vital for simplifying lines of communication and assuring a successful project execution. We will be on hand to offer expert advice whenever you need it.

PRE-INSTALL

Hand-off
Business Needs Analysis
Design & Programming

ACTIVATION

"Go Live" Date
Training
Testing

POST-INSTALL

Follow Up
24/7 Support
Dedicated Acct Mgr

ONE COMPANY. ONE CALL

Communications

Voice
Conferencing
Contact Center
SIP Trunking
Video Meetings
Instant Message Chat
Business Texting
Fax Solutions

Data / Networking

Security
Monitoring
Routing & Switching
Data Center

Information Technology

IT-as-a-service
Microsoft 365

Infrastructure

Data cabling
Cell Boosters
Sound Masking
Access points
Video Surveillance
Paging

